



# PrepRoom 11+ Mock Tests©

## Privacy Policy

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- Last updated: (25/01/2026)
- PrepRoom 11+ Mock Tests respects your privacy and is committed to protecting personal data in accordance with UK GDPR.

### Data Controller

PrepRoom 11+ Mock Tests  
Registered at:

70 Lion Road  
DA6 8PF  
Bexleyheath  
United Kingdom

### Data We Collect

We collect the following types of personal data:

- Parent/Guardian Contact & Identity Data
  - Full name
  - Email address
  - Phone number
- Student Data
  - Full name
  - Age/School year
  - Mock test attendance
  - Mock test results and diagnostic feedback data
- Website & Contact Form Data
  - If u use our contact form or booking form, we may collect:
    - Form submission data (e.g name, email, phone)

### How We Use Your Data

We use your personal data for the following purposes:

- To process bookings and payments
  - We need your data to confirm bookings and administer sessions.
- To contact you about your booking
  - E.g Test dates, venues, changes, reports and results.
- To produce and deliver diagnostic reports
  - This may include result analysis and improvement feedback.
- To comply with legal obligation
  - E.g safeguarding, safety, accounting and record keeping.
- For marketing updates
  - Only if you opt in (e.g newsletter and future offers)

## Lawful Basis for Processing

Under UK GDPR, we process data when:

- It is necessary for the performance of a contract.
- You have given consent. (e.g marketing emails).
- We have a legitimate interest (e.g improving services, communicating changes).
- We must comply with legal obligations.

## Data Sharing

We do not sell or rent your personal data.

We may share data with:

- Venue providers - for attendance and safety only.
- Invigilators/markers - solely for test administration and report generations.
- Legal authorities if required by law.

We ensure all third-parties protect your data under equivalent standards.

## Data Storage, Security & Transfer

We keep data only as long as necessary for the purpose it was collected.

- Contact and booking data - retained for up to 24 months after service delivery.
- Test results - retained for reporting, comparison or legal requirement purposes.

We implement appropriate technical and organisational measures to protect your data against loss, unauthorised access or disclosure.

If your data is transferred outside the UK we ensure it is protected under appropriate legal mechanism.

## Your Privacy Rights

Under UK GDPR, you have the right to:

- Access your personal data
- Correct any inaccuracies
- Delete your data (subject to legal and contractual reasons)
- Restrict or object to certain processing
- Withdraw consent at any time (where applicable)
- Receive data in a portable format.

To exercise your rights, contact us at [preproombookings@gmail.com](mailto:preproombookings@gmail.com) and we will respond within 1 month as required by law.

## Legal Disclosure & Safeguards

We may disclose personal data if:

- Required by law
- To protect our legal rights
- To respond to lawful requests from public authorities

### **Changes to this Policy**

We may update this Privacy Policy occasionally to reflect changes in law or how we operate. The “Last Updated” date at the top indicates the latest version if significant changes occur, we may notify you by email or website notice.

### **Contact Us**

For privacy questions, concerns or requests:

**Email:** [preproombookings@gmail.com](mailto:preproombookings@gmail.com)