



PREPROOM

PrepRoom 11+ Mock Tests[©]

Terms & Conditions

Booking & Eligibility

Bookings must be made by a parent or legal guardian aged 18 or over. By booking a PrepRoom 11+ mock test, you are confirming you have parental responsibility for the child attending.

A booking is confirmed only once the company has accepted it and received full payment.

What is included?

Mock Test Session

- An in-person, invigilated 11+ mock test under exam conditions.
- Marking and a diagnostic report with an improvement plan.

Optional Parent Debrief Call (Add-on Service)

- A scheduled feedback call (approximately 20 minutes) with a specialist.
- Available only if selected and paid for at booking.

Cancellation & Refund Policy

Cancellations made up to 7 days before the test will result in a full refund, subject to an administrative fee of £5

Cancellations made within 7 days of the test are non-refundable due to commitments to the venue.

No-shows or non-attendance are non-refundable.

Changes or Cancellation by PrepRoom

If PrepRoom is unable to run a mock test for any reason, we will offer a transfer to an alternative date or a full refund.

PrepRoom may change the advertised test venue in exceptional circumstances. Customers will be notified by email.

If a venue change occurs and the customer is unable/unwilling to accommodate this, they may choose a full refund or transfer to an alternative date.

Test Day Rules

Students should arrive at least 15 minutes before the scheduled start time.

Late arrivals may be admitted without extra time or refused entry if disruption would be caused.

Students must follow the invigilator's instructions at all times.

Disruptive behaviour, cheating, or failure to follow rules may result in removal from the test without refund.

Reports & Results

Reports are typically issued within 7 days of the mock test.
Results are indicative only and do not guarantee performance in the actual 11+ examination.

Intellectual Property

All test papers, reports, and materials remain the property of PrepRoom and must not be copied.

Liabilities

PrepRoom is not responsible for any outcomes relating to school admissions or exam results.

These Terms & Conditions are governed by the laws of England and Wales.



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